



ControlCentre is located at Natural Power's head office 'The Green House'. Control room services are provided by the Operational Controllers, 24 hours a day, seven days a week and 365 days per year.

**Services provided:**

- Monitoring wind farm site SCADA and weather conditions
- Operation of the dedicated work control system enabling the Operational Controllers (OCs) to:
  - Perform the control and monitoring functions associated with access and egress from site
  - Perform work control management
  - Transfer control of wind farm assets, via safe systems of work, High Voltage (HV) electrical safety rules and the Wind Turbine Safety Rules (WTSR)

Natural Power has developed specific wind farm web based management software to centrally manage all site activity and securely store all related documentation.

Client access to the system is available, via read-only secure web logins, to obtain a real time view of all activities on the site. ControlCentre is capable of working with all turbine suppliers and all wind farm sites.



**24/7**  
operations

**2.1GW**  
capacity managed

**26%**  
onshore UK capacity

**1300**  
WTG's managed

**140+**  
wind farms managed



## Site access and transfer of wind turbine control

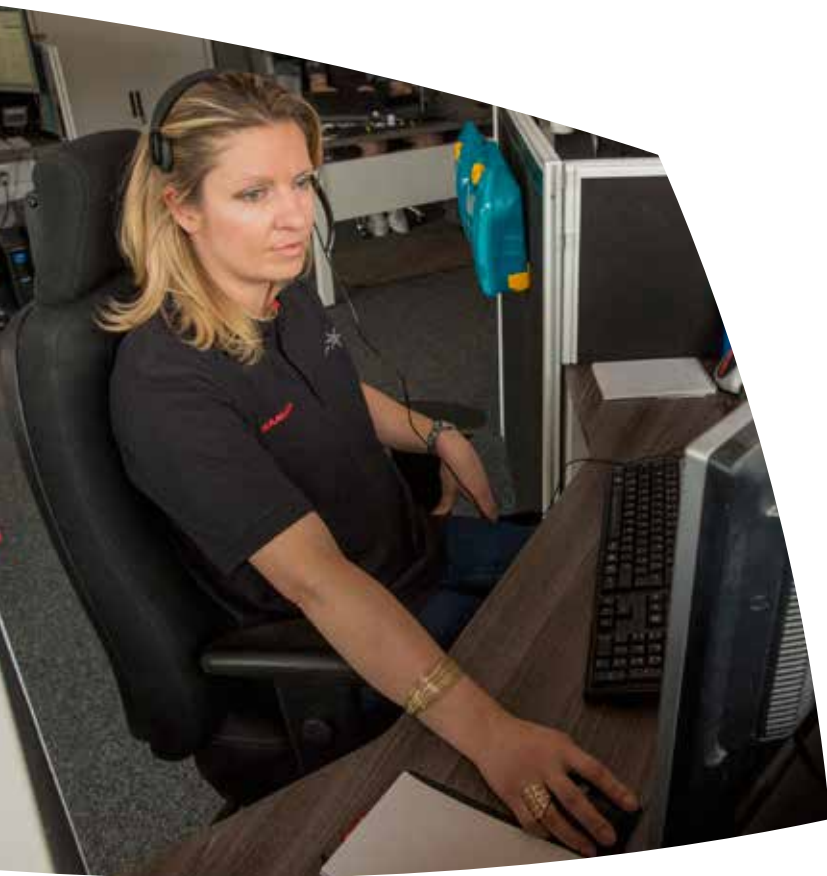
This service provides management of access to the wind farm site ensuring that:

- Control of access to the site according to:
  - Prevailing or expected weather conditions
  - Inductions and health & safety documentation being in place
- Staff presence on site

## Grid Code Services

The OCs undertake a number of services with respect to grid code requirements and compliance. These include:

- Power forecasting and physical notifications
- Control point services
  - Real time adjustments to the output of the managed wind farm
  - Transmission Outage, Generator Availability (TOGA) services
- Weather watch
- Emergency plan & co-ordination
- Remote site monitoring
  - Site SCADA accessed and monitored regularly
- Liaison with Distribution Network Operator (DNO) and the PPA partner



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